



EAGLEWATCH SUPPORT FOR VIRTUALIZATION

DESIGN IN DEPTH | DEFENSE IN DEPTH | RECOVERY IN DEPTH

EXPERT SUPPORT FOR VMWARE BY BROADCOM, MICROSOFT HYPER-V, HPE VME ESSENTIALS AND NUTANIX AHV ▼

As the hypervisor landscape shifts, organizations face challenges in maintaining seamless virtual operations. Eagle Technologies helps resolve this complexity through expert support and management services, including, EagleWatch Lifeline and EagleWatch Lifecycle Support for Hypervisors.

Eagle Technologies partners with all the leading hypervisor platforms including Broadcom, Microsoft Hyper-V, VME Essentials from HPE and Nutanix AHV. We apply over 20 years of experience in virtualization design, integration, and support to provide a true concierge support experience.

Contact your Eagle Account Executive today to learn more about EagleWatch Lifeline and Lifecycle Support for Hypervisors.



We provide a single point of contact with locally based technicians to help ease the stress of hypervisor maintenance and support.

OPTION 1: EAGLEWATCH LIFELINE FOR HYPERVISORS

With EagleWatch Lifeline, we provide level-one support and act as a single point of contact to help ease the stress of maintaining a healthy virtual environment. This includes:

- White-glove support services providing break-fix, technical assistance.
- Prompt access to Eagle's regional and certified engineering team.
- EagleWatch Monitoring to detect and correct report/log monitoring issues in your environment.
- Business hours support coverage (8AM-5PM CST); emergency support available 24X7 for critical issues.

OPTION 2: EAGLEWATCH LIFECYCLE FOR HYPERVISORS

With EagleWatch Lifecycle, all the benefits of EagleWatch Lifeline above are included along with these enhanced services:

- Quarterly assessments from a senior-level engineer, providing guidance on best practices, as well as minor patching and major upgrades. These recommendations not only help to maintain a healthy environment but also improve your security posture.
- Lifecycle updates include quarterly patching, zero-day patching and one major upgrade per year.

