



# What does 3 days of downtime mean to your business?

## Emergency Incident Response Service

Understanding your cyber risk profile and building a responsible security posture is top-of-mind with businesses today. Likewise, it's crucial for organizations to develop a sound incident response plan if cyber attack occurs. Having a trusted partner to help guide you during a security incident is the first step to mitigating costly breaches and/or downtime. Additionally, a rapid response ensures your organization can mitigate the overall impact of a security incident.

## Cybersecurity Services from Eagle Technologies Powered by Kudelski Security

Our **Incident Response Retainer Service** will provide your organization immediate access to experts 24x7x365, with the skills and experience necessary to effectively assess, contain, and remediate security incidents. We leverage our extensive global security operations capabilities to provide context and insight into various indicators of compromise, adversaries' tools and tactics, large-scale campaigns, log and event data, potential insider threats, and in-depth malware analysis. This gives our specialized incident responders a big picture view to quickly, effectively, and thoroughly handle potential security incidents on your behalf.

## Benefits

### **Access 24x7x365:**

Seasoned response experts, familiar with your industry and company, are 100% available for emergency assistance during a security incident

### **Personalized Response Plan:**

A clear plan of action is in place to contain and remediate any security breach

### **Insight to Potential Future Threats:**

Users can monitor key incidents or targeted threats with up-to-the minute reporting and actionable information with the Managed Security Portal (MSP)

## Key deliverables

### **Remote Onboarding Session:**

We work with you to develop strategic objectives for detection and response capabilities, designed to your specific business guidelines. This ensures alignment to your business strategy as well as your security and compliance requirements.

### **24x7x365 Access to Your Dedicated Security Team:**

Rest assured our experts will be there to guide you with immediate assistance.

### **Access to the Client Portal:**

For secure communications, report delivery, ticketing and incident tracking.

### **Special Use Licenses of the CrowdStrike EDR tool:**

For incident response support if additional services are necessary.

## Engagement

Eagle's fee per Incidence Response engagement is \$10,000.

## We're here to provide total guidance with expert Incidence Response

With forty years of focus in data protection, Eagle Technologies is applying our expertise to a partnership with Kudelski Security, the industry leader for tailored cybersecurity solutions. You can trust our Emergency Incident Response Service to provide guidance and peace of mind in the case of any security breach. You can be confident your data is in good hands with Eagle Technologies. Contact us today for more details.



Eagle Technologies provides storage, data management, backup, DR, virtualization, and managed services. Our goal is to create dynamic, easy-to-use solutions by coupling industry leading technologies with our expertise and award winning services. We're Eagle, and we're people making technology easy.



Kudelski Security, a division of the Kudelski Group (SIX: KUD.S), is an innovative, independent provider of tailored cybersecurity solutions to enterprises and public sector institutions. Kudelski Security is headquartered in Cheseaux-sur-Lausanne, Switzerland, and Phoenix, Arizona, with operations in countries around the world.

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